

Student Satisfaction Survey (SSS)

Instructions to fill the questionnaire:

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 22 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

A). Age:

B). Name of the Department:

C). Gender: (i) Female ☒ (ii) Male ☐ (iii) Transgender ☐

1.) What degree program are you pursuing now?

a) Bachelor's

b) Master's

c) MPhil

d) Doctorate

~~e) Other~~ (Admission to be yet)

2.) What subject area are you currently pursuing?

~~a) Arts~~

b) Commerce

c) Science

d) Professional

e) Other ()

3. How much of the syllabus was covered in the class?

4 - 85 to 100%

~~3~~ 70 to 84%

2 - 55 to 69%

1 - 30 to 54%

0 - Below 30%

4. How well did the teachers prepare for the classes?

4 - Thoroughly

~~3~~ Satisfactorily

2 - Poorly

1 - Indifferently

0 - Won't teach at all

5. How well were the teachers able to communicate?

- ☒ 4 – Always effective
- ☐ 3 – Sometimes effective
- ☐ 2 – Just satisfactorily
- ☐ 1 – Generally ineffective
- ☐ 0 – Very poor communication

6. The teacher's approach to teaching can best be described as

- ☐ 4 – Excellent
- ☒ 3 – Very good
- ☐ 2 – Good
- ☐ 1 – Fair
- ☐ 0 – Poor

5. Fairness of the internal evaluation process by the teachers.

- ☒ 4 – Always fair
- ☐ 3 – Usually fair
- ☐ 2 – Sometimes unfair
- ☐ 1 – Usually unfair
- ☐ 0 – Unfair

7. Was your performance in assignments discussed with you?

- ☐ 4 – Every time
- ☐ 3 – Usually
- ☒ 2 – Occasionally/Sometimes
- ☐ 1 – Rarely
- ☐ 0 – Never

8. The University takes active interest in promoting internship, student exchange, field visit opportunities for students.

- ☐ 4 – Regularly
- ☒ 3 – Often
- ☐ 2 – Sometimes
- ☐ 1 – Rarely
- ☐ 0 – Never

9. The teaching and mentoring process in your University facilitates you in cognitive, social and emotional growth.

- ☐ 4 – Significantly
- ☒ 3 – Very well
- ☐ 2 – Moderately
- ☐ 1 – Marginally
- ☐ 0 – Not at all

10. The University provides multiple opportunities to learn and grow.

- ☐ 4 – Strongly agree
- ☐ 3 – Agree
- ☒ 2 – Neutral

- 1 – Disagree
- 0 – Strongly disagree

11. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- ☒ 4 – Every time
- ☐ 3 – Usually
- ☐ 2 – Occasionally/Sometimes
- ☐ 1 – Rarely
- ☐ 0 – Never

12. Your mentor does a necessary follow-up with an assigned task to you.

- ☐ 4 – Every time
- ☒ 3 – Usually
- ☐ 2 – Occasionally/Sometimes
- ☐ 1 – Rarely
- ☐ 0 – I don't have a mentor

13. The teachers illustrate the concepts through examples and applications.

- ☒ 4 – Every time
- ☐ 3 – Usually
- ☐ 2 – Occasionally/Sometimes
- ☐ 1 – Rarely
- ☐ 0 – Never

14. The teachers identify your strengths and encourage you with providing right level of challenges.

- ☒ 4 – Fully
- ☐ 3 – Reasonably
- ☐ 2 – Partially
- ☐ 1 – Slightly
- ☐ 0 – Unable to

15. Teachers are able to identify your weaknesses and help you to overcome them.

- ☐ 4 – Every time
- ☒ 3 – Usually
- ☐ 2 – Occasionally/Sometimes
- ☐ 1 – Rarely
- ☐ 0 – Never

16. The University makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- ☐ 4 – Strongly agree
- ☒ 3 – Agree
- ☐ 2 – Neutral
- ☐ 1 – Disagree
- ☐ 0 – Strongly disagree

17. The Department/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 – To a great extent

3 – Moderate

☒ 2 – Some what

1 – Very little

0 – Not at all

18. Teachers encourage you to participate in extracurricular activities.

☒ 4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

19. Efforts are made by the Department / teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

☒ 4 – To a great extent

3 – Moderate

2 – Some what

1 – Very little

0 – Not at all

20. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 – Above 90%

~~3 – 70 – 89%~~

☒ 2 – 50 – 69%

1 – 30 – 49%

0 – Below 29

21. The overall quality of teaching-learning process in your University is very good.

4 – Strongly agree

☒ 3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

22. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) Introduce technology in the classroom.

b) Regular assignment discussion.

c)