

Student Satisfaction Survey (SSS)

Instructions to fill the questionnaire:

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 22 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

A). Age:

B). Name of the Department:

C). Gender: (i) Female (ii) Male (iii) Transgender

1.) What degree program are you pursuing now?

- a) Bachelor's
- b) Master's
- c) MPhil
- d) Doctorate
- e) Other ()

2.) What subject area are you currently pursuing?

- a) Arts
- b) Commerce
- c) Science
- d) Professional
- e) Other ()

3. How much of the syllabus was covered in the class?

- 4 – 85 to 100%
- 3 – 70 to 84%
- 2 – 55 to 69%
- 1– 30 to 54%
- 0 –Below 30%

4. How well did the teachers prepare for the classes?

- 4 –Thoroughly
- 3 – Satisfactorily
- 2 – Poorly
- 1 – Indifferently
- 0 – Won't teach at all

5. How well were the teachers able to communicate?

- 4 – Always effective ✓
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1 – Generally ineffective
- 0 – Very poor communication

6. The teacher's approach to teaching can best be described as

- 4 – Excellent ✓
- 3 – Very good
- 2 – Good
- 1 – Fair
- 0 – Poor

5. Fairness of the internal evaluation process by the teachers.

- 4 – Always fair ✓
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0 – Unfair

7. Was your performance in assignments discussed with you?

- 4 – Every time ✓
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

8. The University takes active interest in promoting internship, student exchange, field visit opportunities for students.

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely ✓
- 0 – Never

9. The teaching and mentoring process in your University facilitates you in cognitive, social and emotional growth.

- 4 – Significantly
- 3 – Very well ✓
- 2 – Moderately
- 1 – Marginally
- 0 – Not at all

10. The University provides multiple opportunities to learn and grow.

- 4 – Strongly agree
- 3 – Agree ✓
- 2 – Neutral

- 1 – Disagree
- 0 – Strongly disagree

11. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time ✓
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

12. Your mentor does a necessary follow-up with an assigned task to you.

- 4 – Every time ✓
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – I don't have a mentor

13. The teachers illustrate the concepts through examples and applications.

- 4 – Every time ✓
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

14. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully ✓
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0 – Unable to

15. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 – Every time ✓
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

16. The University makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 – Strongly agree
- 3 – Agree ✓
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

17. The Department/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 – To a great extent
- 3 – Moderate ✓
- 2 – Some what
- 1 – Very little
- 0 – Not at all

18. Teachers encourage you to participate in extracurricular activities.

- 4 – Strongly agree
- 3 – Agree ✓
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

19. Efforts are made by the Department / teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 – To a great extent ✓
- 3 – Moderate ✓
- 2 – Some what
- 1 – Very little
- 0 – Not at all

20. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69% ✓
- 1 – 30 – 49%
- 0 – Below 29

21. The overall quality of teaching-learning process in your University is very good.

- 4 – Strongly agree
- 3 – Agree ✓
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

22. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a)
- b)
- c)