

## Student Satisfaction Survey (SSS)

### **Instructions to fill the questionnaire:**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 22 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

A). Age:

B). Name of the Department:

C). Gender: ( i) Female  (ii) Male  (iii) Transgender

1.) What degree program are you pursuing now?

a) Bachelor's

b) Master's

c) MPhil

d) Doctorate

e) Other ( )

2.) What subject area are you currently pursuing?

a) Arts

b) Commerce

c) Science

d) Professional

e) Other ( )

3. How much of the syllabus was covered in the class?

4 – 85 to 100%

3 – 70 to 84%

2 – 55 to 69%

1 – 30 to 54%

0 – Below 30%

4. How well did the teachers prepare for the classes?

4 – Thoroughly

3 – Satisfactorily

2 – Poorly

1 – Indifferently

0 – Won't teach at all

**5. How well were the teachers able to communicate?**

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1 – Generally ineffective
- 0 – Very poor communication

**6. The teacher's approach to teaching can best be described as**

- 4 – Excellent
- 3 – Very good
- 2 – Good
- 1 – Fair
- 0 – Poor

**5. Fairness of the internal evaluation process by the teachers.**

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0 – Unfair

**7. Was your performance in assignments discussed with you?**

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

**8. The University takes active interest in promoting internship, student exchange, field visit opportunities for students.**

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0 – Never

**9. The teaching and mentoring process in your University facilitates you in cognitive, social and emotional growth.**

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0 – Not at all

**10. The University provides multiple opportunities to learn and grow.**

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral

- 1 – Disagree
- 0 – Strongly disagree

**11. Teachers inform you about your expected competencies, course outcomes and programme outcomes.**

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

**12. Your mentor does a necessary follow-up with an assigned task to you.**

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – I don't have a mentor

**13. The teachers illustrate the concepts through examples and applications.**

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

**14. The teachers identify your strengths and encourage you with providing right level of challenges.**

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0 – Unable to

**15. Teachers are able to identify your weaknesses and help you to overcome them.**

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

**16. The University makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.**

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

**17. The Department/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.**

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

**18. Teachers encourage you to participate in extracurricular activities.**

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

**19. Efforts are made by the Department / teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.**

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

**20. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.**

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29

**21. The overall quality of teaching-learning process in your University is very good.**

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

**22. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.**

- a) Make teaching a two way interaction .
- b) Use modern Technology.
- c) Try to reach every student and ask for their doubts .